

Sebastian Hozak

FOUNDING PRODUCT ENGINEER

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Founding Product Engineer at Glow (#4). I help shape Glow's product direction, from what we build to how it works and how people use it. I work directly with clients, write code, build automations, write all product documentation and record product walkthroughs. Eight years across operations, cloud infrastructure and product engineering.

EXPERIENCE

DEC 2024–PRESENT
GLOW · US · #4

Founding Product Engineer · Glow

REMOTE (US / EU)

- Propose and define features with the team, test how they work and build tools. Pushed for multiplayer with human-agent collaboration on the canvas in mind.
- Work directly with clients and build automations myself.
- Write all product and technical documentation at docs.getglow.ai.
- Initially worked in parallel with TrustSoft.

2024–2025
GROUPON
VIA TRUSTSOFT

Cloud Platform & Automation Engineer · Groupon

ENTERPRISE SCALE

- Automated Google Cloud project provisioning using Python, Terraform, and Terragrunt, reducing setup time from days to hours.
- Worked with Groupon's existing AWS and GCP platform.
- Upgraded developer CLI tools and conducted technical enablement across global engineering teams.

2021–2025
TRUSTSOFT
AWS DEVOPS

DevOps & Cloud Architecture Engineer · TrustSoft

PRAGUE / REMOTE

- Built and fully documented a governance framework above AWS Control Tower for 15+ enterprise estates (Partners Bank, Eurowag, Acrelec, Prima), refining AWS best practices through large client projects and writing missing Terraform modules.
- Cut cloud infrastructure costs by up to 40% through automated right-sizing and policy enforcement.
- Framework became TrustSoft's standard for almost all projects and the backbone of *Cloud Foundation*; presented it in Switzerland. It evolved into a modular framework still used in paid client projects.

2020–2021
LEVERIS
OPERATIONS

Operations & Automation Engineer · Leveris

BANKING SOFTWARE

- Kept internal systems running at a banking software company and automated repetitive work. Led the ISO 27001 compliance program and wrote operating procedures.

2018–2020
CDN77 / DATAPACKET

24/7 Operations Co-Lead · CDN77 & DataPacket

GLOBAL INFRASTRUCTURE

- Co-led 24/7 on-call incident response and real-time network triage for a global CDN and dedicated-server fleet during live outages.

FEATURED SYSTEMS BUILT

Enterprise AWS Governance · SWITZERLAND

Governance framework above AWS Control Tower, adopted across 15+ enterprise estates.

FinOps Multi-Account Dashboard · COMMERCIALIZED

Built a full internal AWS dashboarding setup for EPH group companies through TrustSoft; presented to leadership at Prague HQ. Not deployed due to a strategic shift to Azure; prototype later developed into a commercial FinOps dashboard by TrustSoft.

Disposable Training Clouds · TRUSTSOFT

AWS test environments built at TrustSoft for training people from other companies and disposed of after training. Handed over on departure; current use unknown.

Editorial Research Automation · LIVE

Research automation for Netflix that prepares editorial briefs. Editors control story selection, writing and publication.

EDUCATION

Bachelor's degree (Bc.)

Business Economy

Brno Univ. of Technology · 2014–17

Economic Lyceum

Business Academy Hodonín · 2010–14

CERTIFICATIONS PASSED

- AWS Certified DevOps Engineer (Professional)
- AWS Certified Security (Specialty)
- AWS Certified Solutions Architect (Associate)
- HashiCorp Certified Terraform (Associate)

Previously earned, now expired. Renewal is not a current priority.

LANGUAGES

Czech: NATIVE

English: FULL PROFESSIONAL

Spanish: DEEPLY STUDYING

NOW